MEASURES AND PREVENTION PROTOCOLS AGAINST COVID-19

MEASUREMENTS GENERALO

- Required use of masks
- Capacity limited to 75€ of the occupation



- Hydroalcoholic gel is available at the entrance of the facilities thus as in common areas: reception, consultation, spa, cafeteria, dinining room...
- Safety distance of 1,50 m
- Informative posters and singage are available

RECEPTION SERVICE

- There are protective screens
- Card payments are encouraged
- Frequent sanitation of office supplies, post after use, counter, etc...
- Hydroalcoholic gel is available
- To visit the Roman Bath it is necessary to consult availability and prior booking.

DINING ROOM AND COFFEE SHOP SERVICE

- The dining room and cafetería will always be ventilated before and after the service
- There will be no buffet for breakfast, it will be at the request of the offer that will be duly informed
- Tables and chairs are disinfected after each customer's use
- Self-service products such as napkin holders, toothpick holders and other similar items and the use of diposable single-dose is prioritized.
- The composition of the breakfast and menu will be displayed
- All clients will have hydroalcoholic gel at the entrance of the dining room and cafeteria

BEDROOMS SERVICE

- The textiles in the rooms, decoration objects, informaticon brochures as well as host products. Will be offered at the customer's request
- Textiles such as sheets, towels, bathrobes, are washed at a temperature over 60°C

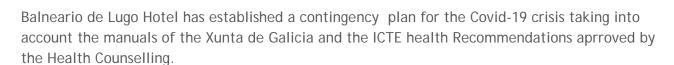


- Special attention to cleaning and disinfection of all surfaces of high level of use/contact: hangers, handles, switches, tv remote,...
- Proper room ventilation is ensured

- MÉDICAL SERVICE Necessary to make an appointment. Check availability and Schedule
 - Respiratory treatments temporarily unavailabre. For others treatments consult previously.
 - The temperature of all customers will be taken
 - Only a maximum of 2 people can access the consultation
 - The office furniture will be disinfected frequently, as well as door handles, chairs, ... after each visit client
 - It will be aired before and at the end of each day

SPA SERVICE

- Necessary to make an appointment. Check availability and Schedule
- Respiratory treatments temporarily unavailabre. For others treatments consult previously.
- In changing rooms the hair dryer has been dispensed with. Available only low petition
- The client must disinfect their hands with hydrogel before entering the
- The temperatura of all clients will be taken every day before enter and it must be less tan or equal to 37°C
- Required use of a mask until going to the treatment room
- Legionella and cleaning protocols will continue to be followed
- Spa, reinforcing disinfection with products recommended by health authorities
- The disinfection tasks that were coming will be intensified making of equipment and utensils after each treatment
- Disinfection tasks that have been carried out will be intensified of all surfaces that customers can touch
- Constant ventilation of the different rooms



The establishment will not assume additional costs in the event that the client or clients have to quarantine.

